

# Fault Finding

Should problems arise with the use of the lift review the following chart. Find the fault and complete the recommended solution. If the fault is not found and/or the solution does not correct the problem contact your local Waverley Glen authorized Service Provider for service immediately.

PROBLEM	SOLUTION
Lift cannot raise/lower, control box is not clicking.	<ul style="list-style-type: none"> <li>● Hand control is not properly plugged in.</li> <li>● Hand control is defective.</li> <li>● Control box is defective.</li> </ul>
Lift cannot raise/lower, control box is clicking.	<ul style="list-style-type: none"> <li>● Lifting actuator cord (1) is not fully plugged into slot (1) on the control box.</li> <li>● Lifting actuator is defective.</li> </ul>
Emergency Lower button on control box does not lower.	<ul style="list-style-type: none"> <li>● Lifting actuator cord (1) is not fully plugged into slot (1) on the control box.</li> <li>● Lifting actuator is defective.</li> <li>● Control box is defective.</li> </ul>
Lift cannot spread or close legs, control box is not clicking.	<ul style="list-style-type: none"> <li>● Hand control is not properly plugged in.</li> <li>● Hand control is defective.</li> <li>● Control box is defective.</li> </ul>
Lift cannot spread or close legs, control box is clicking.	<ul style="list-style-type: none"> <li>● Spreading actuator cord (2) is not fully plugged into slot (2) on the control box.</li> <li>● Spreading actuator is defective.</li> </ul>
Cannot move lift.	<ul style="list-style-type: none"> <li>● Rear caster brake is engaged.</li> <li>● Casters are defective.</li> </ul>
Cannot tighten Mast into Mast Support.	<ul style="list-style-type: none"> <li>● White compression washers are defective, replace with new washers.</li> </ul>